

Out-of-State Services

[First Health](#)

Medical Claims Outside of Arizona

- If you are traveling outside of Arizona or if you have eligible dependents residing outside the state of Arizona (within the United States), you will need to utilize the First Health network of providers for non-emergency services.
- If you receive covered services outside of Arizona from a First Health PPO provider, benefits are paid at the in-network level.
- Services received outside of Arizona from a provider who does not participate as a First Health PPO provider, are paid at the out-of-network level.
- Pre-certification requirements and other benefit plan limitations apply to services received outside Arizona.
- For assistance with locating a First Health network provider in another state, call (800) 226-5116 or check online firsthealth.coventryhealthcare.com. This information is also included on your Meritain Health medical ID card.
- It is recommended that you locate the providers in the area prior to traveling.
- The First Health network of providers is not available for travel outside of the United States.
- **The Core plan does not have out of network benefits.** If outside of Arizona, utilize the First Health network.

Medical Claims Outside of the United States

- All services rendered outside the United States should be submitted to Meritain Health at P.O. Box 27267, Minneapolis, MN 55427-0267.
- Charges submitted in foreign currencies will be converted to U.S. Dollars at the "date of service" applicable Markets Currency Exchange Rates when paid for with a major credit card.
- Only emergency services are reimbursed at the in-network level.
- Non-emergency services are covered at the out-of-network level.
- **Non-emergency, out of country medical expenses are not covered for those on the Core plan.**
- The Maricopa Community Colleges also offers travel assistance benefits provided by Aetna Travel Assistance Services for benefit eligible employees.

Travel Assistance Services by Worldwide Assistance Services

[Travel Brochure](#) (pdf)

[Travel Care - Travel Card](#) (pdf)

U.S. & Canada (877)935-3704
Abroad (312)935-3704 collect